

Day 1, 9:00-4:30

- Introductions, objectives, concepts and terms
- Core Concepts of strategic planning for early psychological intervention
- Terminology of crisis management planning
- Crisis and traumatic stress conditions encountered in the field
- Planning History
- Intervention Failures
- What is Strategic Planning
- Benefits and Limits of Strategic Planning
- The Planning Process, Issues, Concerns, and Considerations

Day 2, 9:00-4:30

- Incident Command System
- Linking early psychological support to other organizations
- Positive redundancy/exercise
- The Mental Health Emergency Response
- Comprehensive, Integrated, Systematic and Multi-Tactic Approach to Crisis Management
- Application of Tactical Components
- Final Course Exercise with Discussion/Guidance



**Workshop Registration:** Registration is limited, and should be received as soon as possible to hold your spot. Payment must accompany your registration to hold your spot in the course.

To register, please mail your cheque and registration form to: Brian Bennett 2673 Bur Oak Ave, unit 1 Markham Ont L6B 1K9.

Make cheques payable to: Brian Bennett.

Cost: \$275 inc tax. Fee includes Strategic Planning certificate from the ICISF "International Critical Incident Stress Foundation", Strategic Planning text, course material, light refreshments, snacks.

Please note that full attendance is mandatory to receive certificate.

Students must have training/certificate in both Group Crisis Intervention, and Assisting Individuals in Crisis (aka Individual Crisis Intervention & Peer Support)

This course deals with potentially difficult subject matter and can stir up uncomfortable/strong emotions. If there is something that may cause you undo burden, please let the instructor know in advance so we can tailor the scenarios accordingly.

Please fill out clearly! we use this information to print out your certificates.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Dietary restrictions: \_\_\_\_\_

For more information about the course being offered, or to set up a course like this for your own group, please visit [cismtraining.ca](http://cismtraining.ca) or contact Brian Bennett at [cismtraining@outlook.com](mailto:cismtraining@outlook.com)  
Or call 416-894-6015



## Critical Incident Stress Management

# Strategic Response to Crisis



Part of the proceeds from this course will support the OCIAAC Ontario Critical Incident Advisory Council

Sunday May 28<sup>th</sup> to  
Monday 29<sup>th</sup>, 2017

The Emil Kolb Centre for Excellence,  
Mississauga room, 180 Derry Rd East,  
Mississauga, Ontario

Facilitated by Brian Bennett  
ICISF Approved Instructor, Canadian Ski  
Patrol National CISM Coordinator &  
Pan Am Games Medical Manager



### What is a critical incident?

Any event that causes a strong emotional reaction with the potential to interfere with a person's ability to function. An accident that has the ability to overwhelm an individual

## Examples of a critical incident

Serious injury or death of a co-worker

Suicide of a colleague

Mass Casualty incidents

Death of children or adolescents

Serious injury or death resulting from the actions of an emergency worker or staff member

Loss of patient life after a prolonged or extensive effort

Incidents that attract extensive media coverage

Incidents where responders know the victim

Any incident that is charged with profound emotion

## Strategic Response to Crisis

Knowing what sequence of crisis intervention to use, for which individuals or groups, at what times, and under what circumstances is crucial to all early intervention programs. This course will present essential information for the assessment of both the crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision planning are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISF's "Group Crisis Intervention" and "Assisting Individuals in Crisis" should be viewed as prerequisites.

### Program Highlights

- Strategic planning as it applies to crisis intervention
- Incident Management System and crisis intervention
- Elements of effective planning
- Steps in developing the plan
- Planning process in assessing target populations

- Determining the type, timing, and resources necessary
- Assisting large numbers of people involved in a crisis
- The most important crisis intervention tactics
- Managing a complicated or large scale crisis event

Completion of "Strategic Response to Crisis" and receipt of a certificate indicating full attendance (14 contact hours) qualifies as a class in ICISF's Certificate of Specialized Training Programs



This course will give a brief review of "IMS Incident Management System", and "BEM Basic Emergency Management".

Please find more Emergency Management courses at the link provided, including a free online course in IMS100:

[https://training.emergencymanagementontario.ca/TPOne/TPOnline.dll/EMO\\_Public\\_Courses](https://training.emergencymanagementontario.ca/TPOne/TPOnline.dll/EMO_Public_Courses)